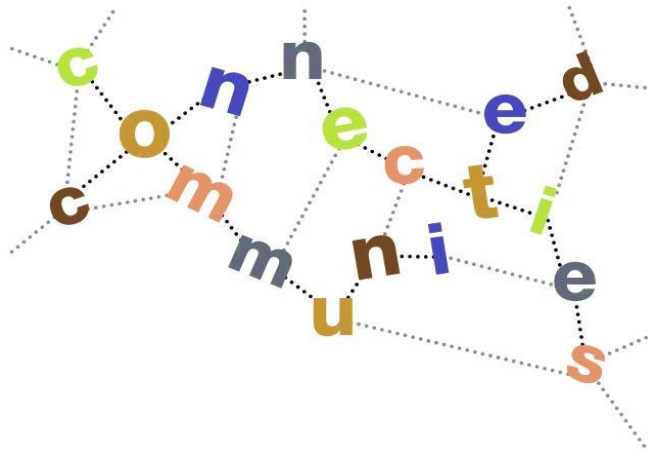


CONNECTED & COMMITTED



A guide to key networks and service providers working with children, families and youth in Hume City

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CONNECTED & COMMITTED

A GUIDE TO LOCAL CHILDREN'S, YOUTH AND FAMILY SERVICES IN HUME CITY

This guide offers a snapshot of the partnerships, networks and committees which support children, young people and families that work in the City of Hume. It also includes some information about places and spaces where different agencies deliver services to address local needs.

Whilst this document provides an overview of these projects, networks and services, it does not drill down to a micro level to include individual agencies and their range of programs. It includes agencies that connect the sector and large providers of multiple programs.

Hume is proud of the work that is done in the early years and youth sectors in partnership across the municipality and the enormous amount of goodwill and sharing of resources which enables the system to work efficiently and make the best use of funds that are available to the area. New stakeholders or workers to the area often find out that the first point of call is the *Tangible Connections Network* mailing list, where they can get local information updates via email and facebook.

This unique approach to collaboration in Hume means that services are streamlined and that outcomes for families and younger people are strengthened and improved by working together and keeping our younger people at the centre of decision making and advocacy.



Local services recognise the rich indigenous and Aboriginal heritage of this country and acknowledge the Gunung-Willam-Balluk people as the traditional custodians of the land on which Hume City is located.

INTRODUCTION

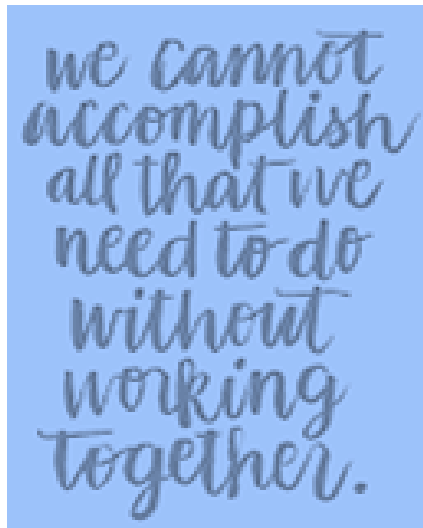
SECTOR CONTEXT

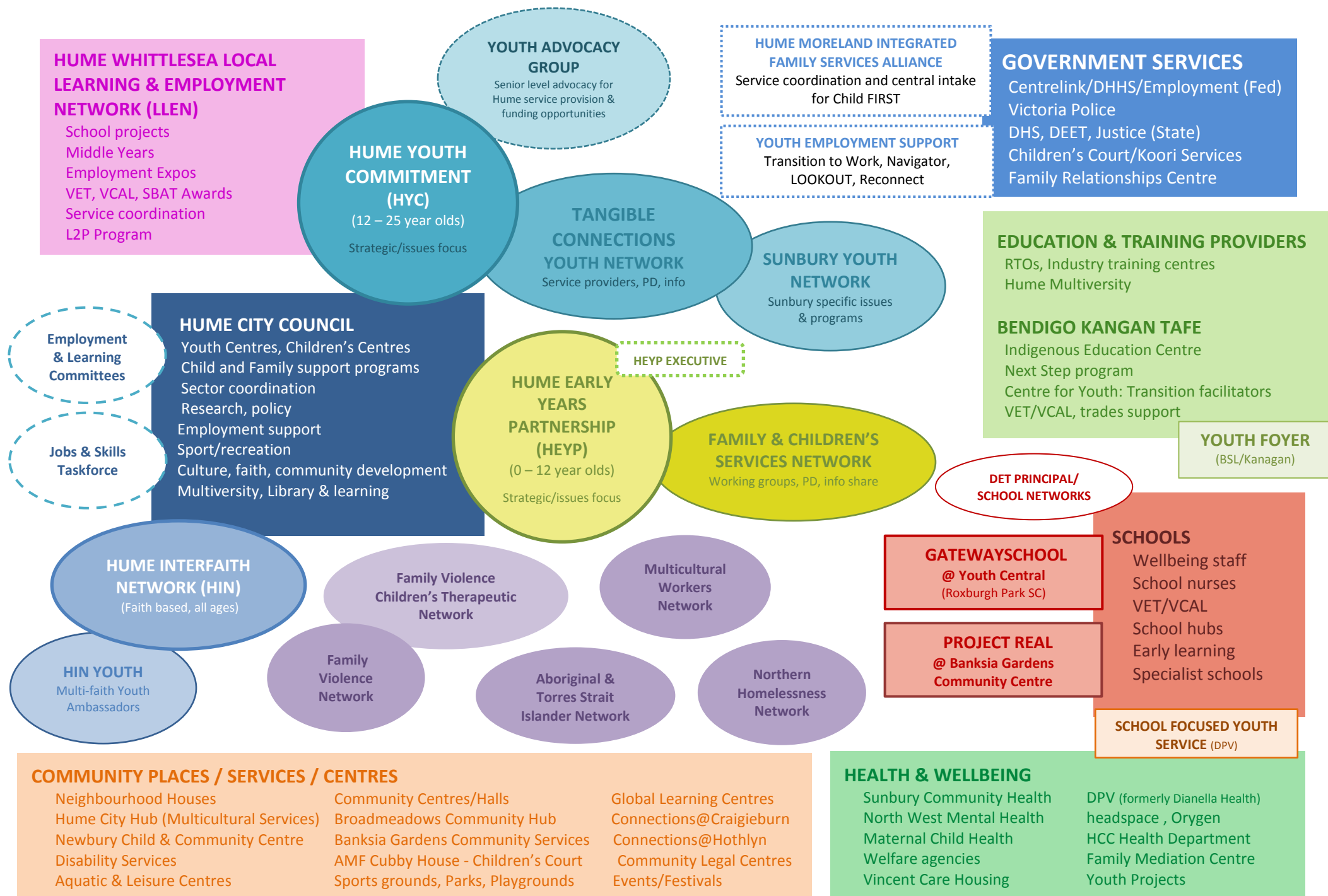
The early years and youth sectors in Hume are dynamic and highly responsive to the growing community in Hume. The municipality has significant growth in the northern corridor with two new estates currently being developed. Merrifield is home to approximately 21,000 residents since early 2016 and Lockerbie is predicted to grow just as quickly. Housing development is also rapid in Sunbury, Mickleham, Greenvale and Kalkallo areas.

There have also been changes to legislation and policy direction from the state and federal government. The introduction of Child Safe Standards and responses to family violence, child abuse and youth justice and the rollout of the NDIS will also impact the sector – aiming to give children, youth and families more autonomy, safety and power over their lives.

The sector has worked through the lens of Trauma Informed Practice as well as strong recognition of people's cultural strengths, backgrounds and faiths. The settlement of refugees from Iraq and Syria in Hume has resulted in agencies working together through co-location at the Hume City Hub and supporting these vulnerable families in school hubs and early year's services. State government youth policy, *Building Stronger Youth Engagement in Victoria*, will provide a regular Report Card on its progress and Council will continue to track Australian Early Development Census data for children in Hume. Both of these will inform the sector of the needs and opportunities pertaining to children and young people.

The following page contains a visual map of the types of early years and youth networks and organisations operating in Hume City.





Current population of Hume City 223,329¹	
Projected population to 2041 372,627²	
Aboriginal population (12-24 years)	466 ³
Youth population (12-24 years)	39,003 ⁴
Child population (0-11 years)	38,176 ⁵
Youth unemployment rate	15.7% ⁶

32% of people in Hume City came from countries where English was not their first language		
BIRTH COUNTRY	Number	%
Iraq	10,637	5.4
India	8,625	4.4
Turkey	6,204	3.1
United Kingdom	3,684	1.9
Lebanon	3,469	1.8

Emerging groups	
From 2011 to 2016, Hume City's population increased by 29,809 people (17.8%).	
This represents an average annual population change of 3.33% per year over the period.	
The largest changes in the age structure in this area between 2011 and 2016 were in the age groups:	
Young workforce (25 to 34)	+6,762 people
Older workers and pre-retirees (50 to 59)	+4,191 people
Parents and homebuilders (35 to 49)	+3,703 people
Empty nesters and retirees (60 to 69)	+3,361 people
Hume SEIFA index rank is scheduled for release in March 2018	

¹ Hume City Population Forecasts for June 2018. Accessed 22/01/2018.

² ibid

³ Estimated based on the Hume City Population Forecasts for June 2018 (Accessed 22/01/2018), and Census 2016 data

⁴ Hume City Population Forecasts for June 2018. Accessed 22/01/2018

⁵ ibid

⁶ ABS Labour Force Cat. No. 6291.0.55.001, DataCube RM1, Nov 2017 – NOTE: Youth Unemployment (15 to 24 years) is for the Melbourne – North West Statistical Area 4. This area covers all of Hume City Council, and the northern parts of Moreland, Moonee Valley, Brimbank, Melton and South-east Macedon Ranges councils. Approximately 54% of the population for the Melbourne North West Statistical Area 4 are Hume residents. LGA level data is not available for youth unemployment rates (other than Census figures).

ORGANISATIONS & SERVICES IN HUME

GOVERNMENT

Local government is key provider of services for children and young people. Hume City Council is one of Australia's fastest-growing and culturally-diverse communities and is home to more than 198,000 residents. Spanning a total area of 504 square kilometres, the City is located in Melbourne's northern fringe, just 15 kilometres from the centre of Melbourne. Hume is built around the established suburbs of Broadmeadows, Tullamarine and Gladstone Park in the south, the developing residential suburbs of Craigieburn, Greenvale and Roxburgh Park in the north-east and Sunbury in the north-west.

Hume's rich history stretches back over 40,000 years, when the Aboriginal communities of the Gunung-Willam-Balluk of the Wurundjeri people first inhabited the region. Today, Hume residents come from more than 160 different countries and speak approximately 140 languages - with two out of every five residents speaking a language other than English.

Hume City Council provides a range of services for children, youth and families including Maternal Child Health, preschools, kindergartens and early learning programs, youth services, leisure and recreation, libraries and learning, economic development, city planning, capital works and environmental sustainability, as well as implementing strategies to support social justice for vulnerable residents.

Hume City Council services are delivered in accordance with the 4 year Council Plan to meet the aspirations of the community as outlined in Hume Horizons 2040. Hume City Council takes a lead in advocating for services, developing strategic policy responses and building infrastructure to meet the growing needs of the municipality.

Hume is in the North Western Metropolitan Region of State government regions and home to the offices of Department of Health and Human Services Health, housing, youth, children, families), Department of Justice and Regulation (youth justice, Broadmeadows Magistrates, Koori and Children's Courts), VicRoads and Legal Aid. Australian Government Services include Centrelink, Medicare and Australian Electoral Commission.

Local politicians work hard to represent the municipality and ensure that funds and infrastructure are on government agendas. Local representatives are:

FEDERAL GOVERNMENT

- Member for Calwell - Maria Vamvakinou MP
- Member for McEwen – Rob Mitchell MP

STATE GOVERNMENT

- Member for Broadmeadows - Frank McGuire
- Member for Sunbury – Josh Bull MP
- State Member for Yuroke – Ros Spence MP

HUME COUNCIL

- Mayor - Geoff Porter
- Deputy Mayor - Carly Moore

KEY POLICIES

LEGISLATION

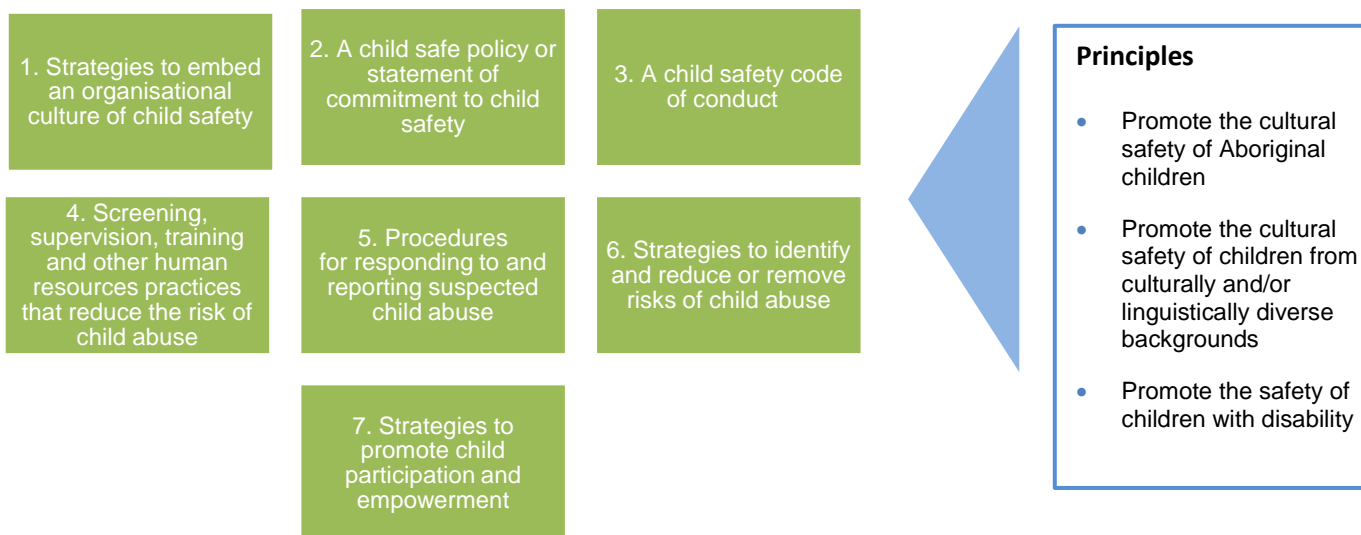
- Children, Youth and Families Act 2005 (as amended 2014)
- Child Wellbeing and Safety Act 2005
- Failure to Disclose Act 2014
- Failure to Protect Act 2015
- Children Legislation Amendment (Information Sharing) Bill 2017
- The Charter of Human Rights and Responsibilities Act 2006
- Working with Children Act 2005
- Family Law Act 1975

STRATEGIC POLICY

- Roadmap for Reform: strong families, safe children
- Hume Horizons 2040
- Hume City Council Plan 2017-2021
- Hume Early Years Framework 2014 – 2018
- YACVic Code of Ethical Practice

THE VICTORIAN CHILD SAFE STANDARDS

The Child Safe Standards focus on organisations and what they do to promote child safety, prevent child abuse and respond to suspected child abuse. They apply to a broad range of organisations and businesses that provide services to children. The standards provide a framework for organisations to develop policies, procedures and strategies that embed a culture of child safety into everyday thinking and practice, and reduce the risk of child abuse being perpetrated by an employee, volunteer or contactor. The Commission for Children and Young People is able to monitor and enforce compliance with the standards. There are seven standards and three principles that organisations must be considered:



HUME YOUTH SERVICES

Hume Youth Services provides a generalist service to young people aged 12-24 years who reside, work, attend an education provider or have a significant connection to Hume City. Hume Youth Services identifies youth needs and service demands and develops policies and programs to address these needs within the Local, State and Federal Government policy context.

Services, activities and programs are provided Hume wide from Council Youth Centres as well as targeted community locations such as schools, recreation spaces and online. Service provision is strengths based and develops a positive approach to working with young people, utilising the EPOC (Engagement, Participation, Opportunity, Celebration) framework from *Insight: Hume City Council Youth Strategy 2015 - 2019*.

Recently, Hume Youth Services has undertaken Service Planning, as part of a Council wide initiative. As an outcome of this Service Planning, the Youth Services Team has developed a four year service plan. The development of this Service Plan included a detailed analysis of the factors which influenced current service delivery and considered future directions to ensure Youth Services continues to meet the needs of the Hume community.

The future service delivery model for Youth Services is one of enhanced service quality, increased effectiveness and performance. The Service comprises of four key function areas;

1. **Wellbeing and Development:** Targeted interventions, programs and services for young people to identify and overcome obstacles and enhance life opportunities.
2. **Engagement and Participation:** Programs and events that provide opportunities for young people to become engaged and valued participants in their community.
3. **Youth Spaces:** The creation, facilitation and delivery of youth friendly spaces that enable young peoples' participation and interaction.
4. **Advocacy, Grants and Awards:** Young people are supported, acknowledged and represented to influence systemic change.

Hume Youth Services workers operate from Council Youth Centres (Youth Central Broadmeadows, Sunbury Youth Centre, Roxburgh Park Youth Centre, Meadow Heights Community Centre, Craigieburn Youth Centre) and key drivers are based on the diversity and growth of the municipality and responsive services being able to respond to these challenges.

CONTACT:

Janine Livingston

Coordinator Youth Services

T: 9205 2556

E: janinel@hume.vic.gov.au

www.hume.vic.gov.au/Services_For_You/Youth



HUME GLOBAL LERNING CENTRES & HUME LIBRARIES

The Hume Global Learning Centres (GLC) in Craigieburn and Broadmeadows, operated by Hume City Council, are large multipurpose community venues dedicated to providing all sorts of learning activities, training and events.

Each learning venue houses meeting and conference rooms and facilities perfect for all kinds of community and corporate learning events including seminars, training sessions, conferences, expos, meetings, art exhibitions and launches. Whether your event is for a group of 10 or 400, the Hume Global Learning Centres are perfect for the learning and sharing of ideas from all across the world.

The centres are located at Broadmeadows (includes The Age Library), Craigieburn (includes Craigieburn Library, the Gee Lee-Wik Doleen Gallery and the Council Customer Service Centre. Construction of the GLC Sunbury is underway and due for completion in 2019. Sunbury Library is co-located with the Sunbury Youth Centre during construction.

Hume City Council's public library service consists of five branches and a mobile library. Joining the library is free and can be done online or by visiting any Hume Libraries branch with proof of identity and those under 18 years old will require a parent or guardian's signature.

Hume Libraries offer a range of services from loaning collection items (including DVDs, magazines, books) to free access to internet, Wi-Fi and computers, photocopying, reference materials and online databases. There are also items in the collection in languages other than English, and friendly, helpful staff available to answer questions in person, over the phone or by email. Most library services are provided free of charge. Libraries offer a range of activities for children and young people to keep them engaged in learning and culture.

CONTACT:

Hume Libraries

T: 9356 6900

E: libraries@hume.vic.gov.au

www.hume.vic.gov.au/Libraries_Learning



Hume Volunteer Gateway is a free community service that connects people who want to volunteer with organisations that need volunteers. The Hume Volunteer Gateway service provides advice to anyone who wants to use their time and skills to help the community through volunteering while gaining important life and professional experiences.

Hume Volunteer Gateway offers:

- Access to vacant volunteer roles based on your interests and skills
- Links to volunteer training opportunities
- Recruitment assistance to organisations working with volunteers
- Registration is free and open to Hume residents

www.hume.vic.gov.au/Libraries_Learning/Hume_Volunteer_Gateway

HEALTH & WELLBEING SERVICES

Health services in Hume consist of community health, hospitals and specialist services including drug and alcohol, mental health and community nursing. Services range from health promotion and harm prevention services to allied health and private practice.

In March 2018 Dianella Health and Plenty Valley Community Health merged to form DPV Health; Hume Council launched a new Municipal Public and Health and Wellbeing Plan and programs that focus on preventing family violence and promoting gender equity, respectful relationships and safety for LGBTIQ+ community have taken a stronger focus in the community sector.

DPV HEALTH (Formerly Dianella Health)

DPV Health (formerly Dianella Health) has been a leader in the provision of primary health care services across seven locations in Hume for more than 35 years. As a key community asset, they work together with the local community to achieve their vision of "health, wellbeing and quality of life for all within a community that is empowered, has opportunities, is caring and works together."

Services include:

- Medical practice/ GP Super Clinic
- GLBTIQ services
- Dietetics/nutrition
- School Focused Youth Service
- Occupational therapy
- Early childhood development services including nursing, speech pathology, physiotherapy, occupational therapy, dentistry, child and adolescent psychology
- Respectful Relationships/Family Violence
- Oral health
- refugee & asylum seeker
- Seniors & carers
- Health promotion
- Generalist counselling
- Child & adolescent psychology
- CALD disability
- Aboriginal and Torres Strait Islander health
- Disability

CONTACT:

GP Super Clinic

42-48 Coleraine St, Broadmeadows
General enquiries: 8301 8888

DPV Craigieburn

55 Craigieburn Rd, Craigieburn
General Enquiries: 9308 1222
Emergency Relief: 9309 0509

DPV Meadow Heights

21-27 Hudson Circuit, Meadow Heights
General Enquiries: 9302 8888



SUNBURY COMMUNITY HEALTH

Sunbury Community Health is a not-for-profit community health organisation, providing a range of services that respond to the needs of Sunbury and its surrounding communities.

The Health Service cares about the health of their community, as an entire population. They are concerned not just about ill-health and treatment of disease, but about the factors that actually predict whether someone is healthy, like strong families, social cohesion and mental health, as well as the prevalence of risks such as obesity, tobacco, alcohol and drug use, family violence, problem gambling, and vulnerabilities that come from low incomes or ageing.

Youth counselling service is available to young people aged 13–24 years, living in Sunbury, Bulla or Diggers Rest, who are experiencing anxiety or depression and are currently disengaged from education and employment. Playgroup for children with autism or autism like characteristics and their families and allied health services for children are also available.

Services provided at Sunbury Community Health include:

- Preventative health initiatives
- Drug and alcohol support
- Aboriginal services
- Boil Over Theatre (Inclusive Ensemble)
- Broadmeadows Community Legal Service
- Women's programs
- Sexual assault support
- Children's services
- Dental services
- CHILD First
- Gamblers help
- Men's programs
- Generalist counselling
- Youth counselling (free)
- Financial counselling
- Drug and alcohol counselling (free)
- Victims of crime counselling
- Social worker

CONTACT:

Sunbury Community Health

12-28 Macedon Street, Sunbury

T: 9744 4455

E: admin@sunburychc.org.au

www.sunburychc.org.au



headspace CRAIGIEBURN

headspace Craigieburn is a youth-friendly service for young people aged 12-25, and their families going through a tough time. They provide free, confidential mental health, general health, drug and alcohol and employment and training support. Headspace also runs a range of free, fun groups that young people & families can join and learn valuable skills, including a Youth Advisory Committee.

Some of the reasons young people come to headspace Craigieburn include:

- fights with family or friends
- past or current concerns about bullying
- relationship break-ups
- mental health issues such as depression or anxiety
- problems at school or work
- physical health concerns
- sexual health and contraception
- issues with alcohol or drugs
- secondary consults and general symptom identification

CONTACT:

headspace Craigieburn

Suite 1, Level 1, Central Suites, Craigieburn Central Shopping Centre,
340 Craigieburn Road, Craigieburn

T: 8338 0919

E: info-headspacecraigieburn@orygen.org.au

www.facebook.com/headspaceCraigieburn



Headspace, Council Youth Services and community joined DPV's Health Hume CREW on the *Walk to End Violence*. December 2017

The Hume Community for Respect and Equality of Women (Hume CREW) is an alliance of community members and professionals from different sectors working together to build a culture of respect and equality for women in Hume, so they can be free from violence. The CREW was initiated by Dianella Health (Now DPV) in October 2015, with the support of the Hume Council and Women's Health in the North. It is currently convened by a Health Promotion Officer from DPV Health in partnership with:

Women's Health in the North

Hume City Council

Banksia Gardens Community Services

Oorja Foundation

Northern Community Legal Centre

Rotary Club Tullamarine

Hume community members

<http://www.dianella.org.au/hume-crew/>

NORTH WEST MENTAL HEALTH SERVICE/ORYGEN YOUTH HEALTH

Melbourne Health provides a range of clinical treatment services for adults aged 16 - 64 experiencing an episode of severe mental illness in Hume and Moreland.

Orygen Youth Health is a service of North Western Mental Health. Orygen can provide information, support and specialist mental health services to young people and young carers aged 15 to 24 years.

CONTACT:

Melbourne Health Community Team

35 Johnstone Street

Broadmeadows

T: 8345 5611

www.nwmh.org.au

Orygen Youth Health

T: 1800 888 320

www.oyh.org.au



UNITING REGEN

ReGen's purpose is to promote health and reduce alcohol and other drug related harm. Uniting ReGen is the leading alcohol and other drug (AOD) treatment and education agency of UnitingCare Victoria and Tasmania. ReGen is a not-for-profit agency, which has over 40 years' experience delivering a comprehensive range of AOD services to the community.

Services include: Assessment and Intake, Withdrawal services, Counselling & Support, Rehabilitation, Group Programs, Forensic Services, Hepatitis C Outreach Clinic, Secondary Consultation, Service Partnerships, and Education and Training.

CONTACT:

Northern Regen

outreach to various locations in Hume

T: 1800 700 514 (central Intake number)

E: contact@regen.org.au

www.regen.org.au



ANGLICARE

The Alcohol and Other Drugs - Youth Reach-Out Support program provides support to young people with substance use issues who are looking for support to reduce, stabilise or stop using drugs and alcohol. Support is also available to family members and other service providers. Staff can provide counselling, linkages and referrals to other services. There is no time limit on support provided.

Service for: Young people aged 12-25 (and/or their carers or significant supports) living in Craigieburn and Sunbury areas. Priority is given to people who have involvement with child protection.

CONTACT:

Connections@Craigieburn

T: 9483 2401

E: connectionsreception@bsl.org.au

www.connectionsatcraigieburn.org.au/our-services/young-people/



YOUTH PROJECTS

The Youth Northern Outreach Team (YNOT) is an outreach drug and alcohol treatment service for young people aged 12 - 25. The youth focused, friendly team is mobile and able to travel to meet clients in informal settings. The team work in the city of Yarra, Banyule, Darebin, Moreland, Hume, Whittlesea and Nillumbik.

The team understands that every individual has different needs and therefore takes a personalised, tailored approach to develop goals and an Individual Treatment Plan with clients. YNOT delivers non-judgemental treatment with a harm minimisation approach.

CONTACT:

YNOT

T: 9304 9100

E: enquiries@youthprojects.org.au

www.youthprojects.org.au



EDUCATION & EMPLOYMENT PATHWAYS

Hume is fortunate enough to have a myriad of services in the Employment and Training space. What is listed in this guide is an outline of those services that are predominantly working with young people and connected to the existing networks. This is not an exhaustive list and doesn't list all services. If you feel your service hasn't been mentioned and needs to be, please contact us via one of the networks. Through the advocacy of our networks we have also been able to establish alternative educational support programs to those of mainstream schools, our thanks to all providers who have worked hard to bring these programs to Hume.

HUME WHITTLESEA LOCAL LEARNING & EMPLOYMENT NETWORK (HWLLEN)

Hume Whittlesea Local Learning and Employment Network (HWLLEN) is a not-for-profit, membership based organization that works at the grass roots level to assist young people to complete Year 12 or its equivalent and improve transition outcomes for young people.

HWLLEN is one of 31 Local Learning and Employment Networks across the state and is funded by State Government. HWLLEN aims to broker sustainable partnerships between schools, business/industry, and community groups to improve education outcomes for young people. HWLLEN staff seeks opportunities to connect key stakeholders, to identify local needs, help partners to work collaboratively towards a common purpose. The HWLLEN are trusted independent brokers supporting key stakeholders to achieve optimum outcomes for young people in Hume and Whittlesea.

HWLLEN's vision is to optimise the social and economic participation of young people by:

- Supporting young people in their career and pathway development
- Creating and strengthening connections between young people, education providers, industry partners, community agencies and Governments
- Raising young people's aspirations and broadening their scope of opportunities and choices.

Since 2001, HWLLEN has been actively working with new and existing partnerships to share the responsibility for supporting young people to ensure all young people participate in challenging, relevant and engaging learning. The HWLLEN harnesses community resources and acts as a portal for accessing and disseminating information. The Whittlesea Youth Commitment and the Hume Youth Commitment are key vehicles enhancing the capacity of the HWLLEN to meet its strategic goals.

STRUCTURED WORKPLACE LEARNING (SWL)

HWLLEN also delivers the Structured Workplace Learning program for Hume & Whittlesea as part of the Andrews Labor Government initiative. SWL provides support to schools to help find placements for students, who are able to access these placements via a statewide portal. <http://www.workplacements.education.vic.gov.au/search/>

SUPPORT FOR EDUCATION PROVIDERS & LINKS TO BUSINESS AND INDUSTRY

HWLLEN work with all education providers to ensure all young people have the opportunity and support to complete Year 12 or its equivalent and to transition successfully throughout their schooling. HWLLEN implements strategies that promote positive school opportunities, further education and/or employment. HWLLEN has a wide range of business and industry links and, more importantly, supports the development of connections between employers and young people in our local community.

ENHANCE CAPACITY OF COMMUNITY GROUPS

The Youth Commitment's in both Hume and Whittlesea engage with key stakeholders in partnerships that harness resources and build social capital to support young people to identify and achieve their goals and improve their education and transition outcomes.

CONNECT TO LOCAL AND REGIONAL INITIATIVES

Over the past 15 years, HWLLEN has developed strong partnerships and connections with the local community, education and employment providers, business and industry, Local, State and Federal Governments and other networks in the north. New organisations moving into the north often seek support from HWLLEN, HYC and WYC to establish initial important partnerships.

HWLLEN SERVICES & RESOURCES:

- Real Industry Job Interviews
- VET/VCAL/SBAT Guides and resources
- Middle Years, Transition support
- Employment and Education information
- Structured Workplace Learning program
- School Hubs
- School Based Apprenticeships
- Careers Expos and Trade Taster events
- Work Experience, Pathways support
- Employment and Learning Committee
- Jobs and Skills Taskforce
- Steering committees/Advisory groups
- Research papers on student disengagement & middle years
- School, Community & Business Partnership Models
- School 'On Track' and educational attainment data
- Hume Youth Commitment Evidence Base & Background Data
- Environmental Scan
- Flexible Learning Checklist for young people
- Indigenous Learning guides
- Resources for parents supporting students
- School Leaver's Guide

CONTACT:

Nicky Leitch

HWLLEN Executive Officer - (Hume)

T: 9309 5500

M: 0438 522 163

E: nicky.l@hwllen.com.au

www.hwllen.com.au



The HWLLEN is supported by the Victorian Government



BENDIGO KANGAN INSTITUTE

CENTRE FOR YOUTH

The Centre for Youth provides education, training and individualised support for young people looking to gain an education and a career. Kangan Institute has a range of programs for early school leavers and those still at school including:

- Victorian Certificate of Applied Learning (VCAL)
- Victorian Certificate of Education (VCE)
- Youth Pathways program
- VET in schools

Transition Facilitators can help students aged 15-19 with course and career guidance, job search skills, pathway planning, work placement assistance and education support. A variety of courses allow a student to focus on areas such as fashion, health, art or sport developing a solid foundation for further studies and a career pathway. Kangan delivers courses through small class sizes within an adult learning environment which allows students to make the most of their lessons and get to know their teachers on an individual basis.

INDIGENOUS EDUCATION CENTRE

The Indigenous Education Centre aims to empower students by merging the cultural heritage values of the traditional land owners, with contemporary Aboriginal cutting-edge learning technology. Students learn through a combination of classroom, practical and online learning. These include art exhibitions, music festivals, community projects and the use of multimedia resources such as toolbox on the TAFE virtual campus (TAFEVC) and electronic learning packages. Upon completion of the course, students will receive on-going support including help finding employment in their area of study. The centre is a friendly environment for study and support.

NEXT STEP

Next Step is a free service for 15-24 year olds looking for advice on their career planning, course options and referrals to relevant services. Next step helps young people take advantage of pathways starting at all levels of study. Depending on each unique situation and an individual's aspirations, next step can map out a pathway to achieve these future goals. Services provided include: vocational and education and training information, pathway planning, assistance with training and education options, supported referral to relevant services.

CONTACT:

Indigenous Education Centre T: 9279 2357

Office for Youth T: 13TAFE

Next Step: T: 1300 289 290

E: nextstep@kangan.edu.au



EDUCATION FIRST FOYER BROADMEADOWS (KANGAN INSTITUTE)

Education First Youth Foyers for young people who can't live at home with their families have at their core housing, education and other support that leads to employment, independence and rewarding adult lives. The Youth Foyer provides student accommodation for 40 young people aged 16-24 who are homeless or at risk of homelessness, and want to study.

Young people living in the Youth Foyer are provided with:

- Learning tools and skills to help you follow your dreams and aspirations
- Access to education, training and employment opportunities
- A safe, secure and affordable place to live for up to two years
- 24 hour on-site support from trained staff
- The opportunity to develop independent living skills
- Opportunities to participate in community activities.

Young people have a furnished studio accommodation space – which includes cooking facilities, a bathroom and learning area. There are shared laundry facilities, a kitchen and communal recreation and study areas. There is a daily program of activities to choose from and access to everything on Kangan Institute campus – this includes student services, cafes and the library.

To be part of the Youth Foyer young people must sign up to a 'something for something' deal. They will need to agree to get into, and stay in education and training. In return, they are provided with accommodation and support to study, to train and to work.

If young people would like to apply to live in the Education First Youth Foyer at Kangan institute, they need to fill out the Initial Readiness Form available on the website and email the form to foyerbm@launchhousing.org.au.

CONTACT:

Rebecca Lee

Team Leader - Education First Youth Foyer

T: 9309 3946

E: foyerbm@launchhousing.org.au

www.hanover.org.au/youth-foyer

EDUCATIONfirst**YOUTH**foyer



Brotherhood of St Laurence
Working for an Australia free of poverty



**IT'S TIME TO END
HOMELESSNESS**

SCHOOL FOCUSED YOUTH SERVICE (SFYS) (DPV HEALTH)

Through School Focused Youth Service (SFYS), schools and community organisations work together to support young people aged 10-18 years who are attending school, but are vulnerable to or showing signs of disengagement from school, to remain connected to education. SFYS is available across all school sectors - government, Catholic and independent. SFYS focuses on the coordination of preventative and early intervention strategies for eligible children identified as at risk through school and community clusters.

Developing these linkages enables identification of service gaps, the development of strategies to response to those gaps and the provision of a continuum of service intervention.

SFYS works to improve outcomes for young people and schools through:

- Providing information, ideas, referral advice and options for schools and agencies engaged in student wellbeing and partnership development
- Facilitating forums and networks for key stakeholders such as student wellbeing staff in school networks
- Assisting with systemic and individual advocacy and facilitating community based responses to emerging issues
- Providing small grants to meet gaps in the educational and community service systems through individual or project brokerage funds

School staff and representatives from local community organisations can refer to this service.

CONTACT:

Rebecca Jankovic

Coordinator, School Focused Youth Service

T: 8301 8845

M: 0499 409 111

E: rebecca.jankovic@dpvhealth.org.au



**DPV
Health**



Education
and Training



ALTERNATIVE EDUCATION

THE GATEWAY SCHOOL

The Gateway School is a State Secondary School (auspiced by Roxburgh College) for students who have disengaged from or been excluded by schools or education providers. Operating from Hume City Council's Youth Central building, The Gateway is a safe and supportive school where students are provided with flexible and individualized learning plans and personal support from a multidisciplinary wellbeing team. Young people aged 15 – 18 have an opportunity for educational attainment when all other programs and supports have been exhausted.

CONTACT:

Marc Westgarth

Campus Manager – The Gateway School (@Youth Central)

T: 0417 291 250

E: westgarth.marc.m@edumail.vic.gov.au



**ROXBURGH
COLLEGE**



Education
and Training

PROJECT REAL (Re-engagement in Education And Learning)

Project REAL is a community-led alliance established to respond to extremely challenging behaviours and persistent absenteeism consisting of:

- A re-engagement program for children aged between 9 and 12 years, based at an alternative education setting at Banksia Gardens Community Services (BGCS)
- A capacity building, specialist support and peer review component to support local schools. This will include a Trauma Informed Positive Education module to be delivered by Berry Street Childhood Institute.

Project REAL is a partnership between BGCS, the Gateway School, Outer Urban Projects, DPV Health, the Department of Education and Training and local primary schools, with the ultimate goal of re-engaging these students with their respective schools.

CONTACT:

Gina Dougall

CEO, Banksia Gardens Community Services

T: 9309 8531

E: admin@banksiagardens.org.au



EMPLOYMENT SUPPORT

Employment is an important aspect of families and young people's lives. Having a job is financially and socially empowering and lessens reliance on welfare support services. There are a number of employment services in Hume including Job Active providers, Centrelink, apprenticeship/traineeship and internship programs and government funded programs that provide training in job readiness (eg Youth Jobs PaTH, Youth Employment Scheme). Young people and families can also access employment support through community agencies and neighbourhood houses offering certificate level courses, resume writing and interview skills.

TRANSITION TO WORK (TTW) PROGRAM

TTW is a Federal Government initiative that provides funding to targeted areas of high youth unemployment. The TTW providers deliver tailored assistance for young jobseekers aged 15-21, and offer a range of tailored individual, group or self-directed job seeking and community based job readiness activities. TTW providers in Hume are Youth Projects and the Brotherhood of St Laurence (BSL).

The transition from school to adult working life is hard for those who lack the qualifications and personal networks to get a foot in the door of employment. Through coaching, work placements and links with employers, TTW helps young people who are disconnected from education or employment make that crucial step.

TTW participants undertake a 12 month program that includes:

- training
- job searching
- career guidance
- employment preparation
- adult life skills
- links to community organisations

CONTACT:

Elysia Delaine

Regional Manager – Hume , Youth
Transition to Work
Brotherhood of St Laurence
M: 0447 117 457
E: elysia.delaine@bsl.org.au

TTW Team Leader:

Alex 0427 890 544

www.bsl.org.au/services/young-people/transition-to-work/



CONTACT:

Wendy Caspar

Executive Manager Employment Services -
Youth Projects
T: 9304 9100
M: 0425 779 741
E: wendyc@youthprojects.org.au
www.youthprojects.org.au



www.youthprojects.org.au/programs/transition-to-work/

RECONNECT HUME

Skills First Reconnect: Engagement and Learning Support Program

Funded by the state government Department of Education (DET), the Reconnect program was established in response to a recent decline in the number of young, early school leavers enrolling in vocational education and training programs, and in foundation skills in particular. Vulnerable young people who leave school early often face multiple barriers to re-engaging in education and training and transitioning to the workforce or further training. They are at risk of remaining disengaged unless they can access the individual wrap around services needed to successfully support them back into education, training or employment.

Registered Training Organisations are funded to deliver Reconnect services and will find and engage eligible young people aged 15-24 who have left school without completing Year 12 and are not in education, training or full time employment, or are aged 20-24 and completed Year 12 but have been unemployed for more than 12 months. Reconnect providers and Navigator will provide complementary services in identifying pathways for young people in their shared cohort of 15-17 year olds.

CONTACT:

Celia Soares

Brotherhood of St Laurence
(partnership with Banksia Gardens Community Services)
T: 0436 413 802
E: celia.soares@bsl.org.au



Education
and Training

Larnie Waring

Kangan Institute
T: 9098 5971
M: 0435 684 087



Sue Taranto

Migrant Resource Centre North West
T: 0499 011 125
E: sue@mrcnorthwest.org.au



Suzanne Panecki

CommUnity Plus (CALD/bilingual client focus)
T: 0448 475 294
E: spanecki@comm-unityplus.org.au



Dinh Tran

CommUnity Plus
T: 0419 366 1323
E: dtran@comm-unityplus.org.au



Joanne Doyle

JobCo
T: 9356 8600
M: 0438 008 201
E: joanne.doyle@jobco.com.au



YOUTH TRANSITION SUPPORT PILOT PROGRAM

Implemented by the Federal Government Department of Social Services, the Youth Transition Support Pilot helps young humanitarian entrants and vulnerable migrants to participate in work and education. The Youth Transition Support Pilot Program aims to help refugees and vulnerable migrants, aged 15–25, to get the skills they need for a job and to take part in the community through work, education and sport.

The pilot program, which runs until mid-2018, offers work 'tasters' that include workplace tours, industry guest speakers and conversations with people from various industries.

The program also offers:

- training
- links with employers
- career guidance and mentoring
- employment preparation
- work experience and volunteering opportunities
- ongoing coaching and guidance after the program

The Brotherhood of St Laurence, as the lead agency, is working with Arabic Welfare, Banksia Gardens Community Services, Centre for Multicultural Youth, Hume City Council, and Spectrum to run the program for young adults in Hume.



CONTACT:

REFERRALS

Courtney Green

T: 9422 5616

T: 9422 5650 (reception)

E: mct@bsl.org.au

PROGRAM ENQUIRIES

Elysia Delaine

Regional Manager – Hume TTW

Brotherhood of St Laurence

M: 0447 117 457

E: elysia.delaine@bsl.org.au



Brotherhood of St Laurence
Working for an Australia free of poverty



Australian Government
Department of Social Services

www.dss.gov.au/settlement-and-multicultural-affairs/programs-policy/settlement-services/youth-transition-support-pilot-programme

www.bsl.org.au/services/refugees-immigration-multiculturalism/youth-transition-support-pilot-program/

NAVIGATOR PILOT PROGRAM

The Victorian Government aims to increase the numbers of young people connected to school and engaged in learning with the new *Navigator* initiative. Utilising \$8.6 million in new investment, a two-year Navigator service pilot supports young people aged 12-17 years who are not connected to schools at all or at risk of disengaging. It will aim to increase the numbers of young people connected to school and engaged in learning.

Navigator is a hands-on, proactive service delivered by schools and community agencies. Services will be tailored to the needs of the local community. Providers will be responsible for improving outcomes for young people, linking them to support services and interventions, and supporting them to re-engage with education and training. Through regular contact, providers track and monitor young people, report on outcomes, identify gaps in local services and support planning to address these gaps.

Navigator will support the most disengaged young people to get back on the education path and achieve their potential.

Jesuit Social Services is delivering Navigator in the Hume/Moreland area and will be working closely with local schools and services and the regional Department of Education and Training office.

CONTACT:

Genevieve Higgins

Jesuit Social Services
10 Dawson Street, Brunswick, 3056
T: 9387 1233
E: Genevieve.higging@jss.org.au
www.jss.org.au

Rebecca Gray

Department of Education – North West Region
T: 9637 3059
E: navigator@edumail.vic.gov.au
www.education.vic.gov.au/about/educationstate/Pages/navigator.aspx



LOCAL JOBS FOR LOCAL PEOPLE

The Local Jobs for Local People initiative can assist employers and jobseekers by:

- advertising employment vacancies for free on the Hume Talent Community Hume Job Link Website
- promoting vacancies direct to local people through Hume Joblink and community networks
- pre-screening candidates for interview
- Job search support workshops
- Employer-led Information Sessions

Hume Council has a range of services to support Hume residents in finding the right job including:

- Resume writing
- Searching for courses/training
- Job searching
- Career advice
- Interview preparation

HUME JOBS AND SKILLS TASKFORCE

Hume Jobs and Skills Taskforce provides strategic stewardship for planning whole of government and community support to improve employment opportunities for Hume residents and supporting businesses in Hume with the provision of an effective labour supply. Membership is by invitation and includes representation from Employment and Learning Committees, all tiers of government, industry, community, secondary and higher education providers.

CONTACT:

Maria Dimitriou

Coordinator, Employment and Learning
Hume City Council

T: 9205 2493

E: mariadi@hume.vic.gov.au

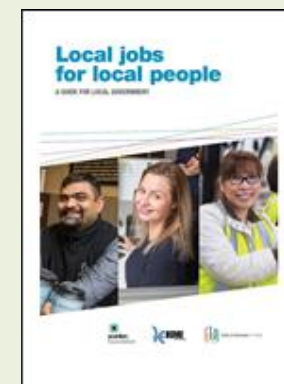
www.hume.vic.gov.au



*The **Local Jobs for Local People handbook** is designed to share the practical knowledge and key learnings from the Hume program model with local communities.*

The content would be of interest to federal and state government decision-makers, employers, employment and service providers, vocational training organisations and other organisations working to address unemployment and improve social cohesion.

Contact Hume City Council Local Employment Partnerships Team on 9205 2834 or Joblink@hume.vic.gov.au for a copy.



FAMILY SUPPORT SERVICES

A strong family and community network is a protective factor for the healthy development of children and young people. Families in Hume can access a range of family support services, including social work, financial counselling, Maternal Child Health, parenting, family mediation and family violence prevention and crisis support. There are also services for those children and young people who are at risk or cannot live in the family home, including foster care, kinship care and supported accommodation. Key providers of family services in Hume are Lentara UnitingCare, Anglicare, Kildonan Uniting Care, Family Mediation Centre and Hume City Council.

Hume City Council's Family Services provides free, short term support to families through the **Parenting Support Program**. The Parenting Support Workers (PSW) are all qualified Early Childhood Educators who have completed additional education in Pre and Postnatal Family Support. A critical role of the PSW is to work collaboratively with the Maternal and Child Health (MCH) Service. Families with children aged 0–6 years (under school age) can access Home Visits to work within a strength based approach providing guidance and strategies on a range of parenting issues including:

- Normalising infant behaviour
- Sleep and settling
- Play and learning
- Parent–child attachment
- Positive behaviour guidance
- Nutrition and wellbeing
- Safety

Referrals can be made through:

- the Maternal Child Health Service
- self-referrals
- other health professionals

CONTACT:

Melanie Budge

Team Leader Parent Support

T: 9205 2643

E: babiesinhume@hume.vic.gov.au

Services for Family and Children Directory:

www.hume.vic.gov.au/files/sharedassets/hume_website/children/family_and_children%E2%80%99s_services_directory.pdf

A comprehensive directory of Family Services is available from Council's website address below.



A RANGE OF FAMILY SERVICES ARE AVAILABLE AT Connections@Craigieburn

Brotherhood of St Laurence runs **Growing Learners Early Intervention program** for vulnerable and disadvantaged families with children 0-3.

The Program aims to:

- Build parent confidence and capacity as their child's first teacher
- Value and extend learning opportunities in everyday life
- Develop secure attachment relationships with their babies and children
- Enhance children's development through access to quality strength based early childhood experiences
- Facilitate parents and children accessing support and networks within their community.

Each session is based on a child development topic, which contains:

- talk time, to share key ideas with parents and carers
- ways to put ORIM (opportunities, recognition, interaction, modelling) into action
- songs and rhymes
- books and stories
- creative play activities (during the session and/or ideas to try at home).

Eligibility criteria applies - Contact: 8339 6500

Sunbury and Macedon Ranges **Family Day Care** services provide care for children from 0 to 12 years of age in the homes of qualified Early Childhood Educators. The service provides high quality childcare in a home environment and operates every day of the week, providing daytime, overnight and respite care for children and families. Family day care is offered in the homes of qualified Early Childhood Educators in the areas of Sunbury, Kyneton, Macedon, Tullamarine, Woodend, Romsey, Gisborne, Lancefield and Craigieburn.

Family Mental Health Support Service is provided by breakthru. The service works with children and young people aged 0–18 who are at risk of developing a mental health condition. The service provides short and/or intensive support, and works with the whole family to develop a family action plan which can include family mediation, parenting support and peer support and mentoring.

Eligible for children and young people aged between 0–18 who:

- are displaying out of character behaviour, or experiencing a stressful life event, such as family separation, bereavement, bullying or insecure attachment
- have an adult family member willing and able to work with them and Family Mental Health Support Services
- live in Hume City

ParentsNext - Preparing for Employment program. Through this program (offered by CVGT Australia, Lentara UnitingCare and Brotherhood of St Laurence), unemployed parents of young children can find a pathway to employment. Parents are provided with support to help them identify their education and employment goals and develop a plan of action to achieve their goals.

People able to access these services:

- have had no paid employment in the last six months
- have a child aged five years or under
- live in Hume City

Anglicare Victoria provides **Integrated Family Services** support for families with children aged 0–18. This includes referrals, advocacy for children and their families, parenting strategies and other supports. Services are individually tailored to help strengthen parenting and family relationships.

People able to access these services are experiencing:

- significant parenting problems that may be affecting the child's development
- serious family conflict, including family breakdown and family violence
- families under pressure due to a family member's physical or mental illness, substance abuse, disability or bereavement
- young, isolated and/or unsupported families
- significant social or economic disadvantage that may adversely impact on a child's care or development.

CONTACT:

Connections Coordinator

Connections@Criagieburn

T: 9483 2401

E: connectionsreception@bsl.org.au

www.connectionsatcraigieburn.org.au



HUME COMMUNITY HUBS

There are **12 Community Hubs located in Hume** schools as part of the National Community Hubs Program. Focused on early years and community strengths, the Hubs are based in primary schools and are planned around local needs. The Hubs support families' in their children's learning and development, and provide knowledge and training opportunities for parents. The Hubs act as a gateway to services, information and learning and increases connection with their community and the broader networks in Hume City. Each Hub has a Hub Coordinator who offers a warm, supportive environment and helps parents and community members to create vocational pathways and move through volunteering, training, education and employment.

The Hubs are open to families in the local community as well as school families, and provide a range of programs and services including:

- Playgroups
- Parenting and family support programs
- Special interest activities e.g. sewing,
- Linking to specialist services e.g. GPs, Maternal and Child Health
- Breakfast clubs, Homework clubs, Cooking clubs
- Bilingual Storytime and bilingual playgroups
- Health and wellbeing workshops
- Partnerships and friendships developed within the school community
- Volunteer and employment pathways
- Social connection opportunities, e.g. coffee and chat
- Community kitchens and gardens
- Settlement services
- Training and education courses (eg: English, computers certificate courses)
- Parenting support programs/family support programs

Hume Community Hubs are located at these Hume schools:

- | | | |
|--|------------------------------------|----------------------------------|
| ▪ Bethal Primary School | ▪ Craigieburn South Primary School | ▪ Meadows Primary School |
| ▪ Broadmeadows Valley Primary School | ▪ Dallas Brooks Primary School | ▪ Roxburgh Rise Primary School |
| ▪ Campbellfield Heights Primary School | ▪ Holy Child Primary School | ▪ St Dominic's Primary School |
| ▪ Coolaroo South Primary School | ▪ Meadow Heights Primary School | ▪ Sunbury Heights Primary School |

CONTACT:

Anna Boland,

Hume Early Years Hubs Coordinator

T: 9205 2530

E: annab@hume.vic.gov.au

www.hume.vic.gov.au/Libraries_Learning/Learning_Programs_Events/Supporting_Parents_-_Developing_Children



INTEGRATED SERVICES

HUME MORELAND INTEGRATED FAMILY SERVICES (Child FIRST)

Hume Moreland **Child FIRST** provides information and advice to professionals and members of the community concerned about the wellbeing of children and vulnerable families living in the Hume and Moreland local municipalities.

The program also conducts initial assessments to identify and facilitate access to the most appropriate service responses (such as referrals to an Integrated Family Services Agency or another relevant community service). Hume Moreland Child FIRST coordinates a weekly meeting where Integrated Family Services Agencies meet to jointly decide about the allocation of cases, based on an initial assessment and prioritisation of need.

A Child FIRST intake worker can:

- Provide information and advice
- Talk about what assistance you need and how you could be supported to meet client needs
- Link with specialist services (such as counselling, health, medical or schooling)
- Facilitate discussions with professionals who are working with you such as an Aboriginal Liaison Worker and/or specialist Cultural and Linguistically Diverse (CALD) workers
- Access interpreters
- Consult with Community Based Child Protection Workers if necessary
- Provide a gateway into the services offered by Hume and Moreland Integrated Family Services Agencies

HOW TO ACCESS

These services are available to parents-to-be and vulnerable families who live in the Hume and Moreland areas with children aged 0-18 years. Referrals to Hume Moreland Child FIRST are usually made by professionals from the welfare, community, education and health sectors and Child Protection. Self-referrals can also be made.

PROJECT PARTNERS

Child and Family Services Alliances have been established in each catchment and include Child FIRST, Integrated Family Services providers, DHS area Child Protection & Local Connections representatives, and where capacity exists, representation from the Aboriginal community controlled organisation. Other sector representatives and professional groups may be invited to participate.

CHILD FIRST & INTEGRATED FAMILY SERVICES AGENCIES

- Kildonan UnitingCare
- Lentara UnitingCare
- Anglicare
- Merri Community Health
- Sunbury Community Health
- Victorian Aboriginal Child Care Agency (VACCA)

OTHER PARTNERS

- DPV Health
- Hume City Council
- Moreland City Council
- DHS (Child Protection & Local Connections)

Program Partners in North East Metro Alliance (known as NEM C&FS Alliance)

Child FIRST & Integrated Family Services agencies:

- Kildonan UnitingCare
- Brotherhood of St Laurence
- Darebin City Council
- Anglicare Victoria
- Children's Protection Society
- Yarra City Council
- Berry Street
- CoHealth
- Victorian Aboriginal Childcare Agency (VACCA)

Other partners

- DHS (Child Protection & Local Connections)

CONTACT:

Intake Worker

Free call: 1300 786 433

T: 9302 6100

Monday to Friday 9.00am – 5.00pm

CONTACT:

Valerie Ayers-Wearne

Senior Project Manager, HMIFS Alliance

T: 0414 507 734

E: vayres-wearne@kildonan.org.au



CONNECTIONS@CRAIGIEBURN / CONNECTIONS@HOTHLYN

Connections@Criagieburn and Connections@Hothlyn are community services hubs consisting of a group of community agencies working together to support children, young people, families, people with disabilities, older citizens and the wider community to be healthier, happier and more financially secure.

Services include:

- People affected by gambling
- People affected by alcohol and other drugs
- Refugees who have experienced torture or trauma
- Victims/survivors of sexual assault
- Disability support
- Early childhood services
- Employment support
- Financial support services
- Gambling support services
- Housing support services
- Mental health
- Parenting and children's services
- Sexual Assault victims
- Youth services

CONTACT:

Connections Coordinator

Connections@Criagieburn

T: 9483 2401 (Craigieburn)

T: 8339 6500 (Hothlyn Drive)

E: connectionsreception@bsl.org.au

www.connectionsatcraigieburn.org.au



NETWORKS

HUME YOUTH COMMITMENT (HYC)

The concept of the Hume Youth Commitment (HYC) was developed by the HWLLEN as a strategic response to the diversity of approaches to employment and youth transition in the City of Hume in 2007. The formation of the HYC came from a shared concern by various organisations in the City of Hume to combine resources and efforts to ensure real change for the benefit of young people.

In 2018 the Hume Youth Commitment is celebrating its 10 year anniversary. Today the HYC is a partnership of schools, industry, education and community providers committed to providing all young people with the opportunity and support to complete Year 12 or its equivalent; to implement strategies that promote seamless transitions throughout their schooling and to further education or employment.

The HYC is the strategic network that tackles emerging youth issues in Hume and Tangible Connections (which is part of HYC) is the grassroots network, where youth practitioners get to share their program information, network and participate in professional development.

The HYC aims to engage the community to provide real and diverse education and employment opportunities for the young people of Hume to ensure:

- Young people are well informed about the full range of local education and employment opportunities
- More young people complete school and/or post school training
- All of our community reach out to young people and help them negotiate their next step
- Skilled young people are working in local industries and replacing our ageing workforce
- Our community has lower youth unemployment
- Our community has lower crime rates involving young people
- Our local community works together for the good of our young people.

CONTACT:

Nicky Leitch

HYC Convenor

T: 9309 5500

M: 0438 522 163

E: nicky.l@hwllen.com.au



In 2018 the HYC is celebrating its 10 year anniversary; please join in the celebrations!

HYC LEADERSHIP GROUP

The HYC Leadership Group is recruited by the HWLLEN and looks at setting the HYC Agenda, ways HYC responds to community issues and at present how partners connect with each other.

MIDDLE YEARS in HUME

Since 2010 the HYC and Hume Early Years Partnership have been collaborating to ensure parents and their children receive continuous support from primary to secondary school, young people remain engaged in education, and parental engagement is maintained at the secondary school level.

The collaboration allowed both partnerships to work in a coordinated way by planning overlapping meetings, joint activities and forums focusing on Middle Years (Grade 4 to Year 8), as well as access to resources (e.g. funds, in-kind contributions and human resources).

Joint activities, forums and resources included:

- *In Transit from Primary to Secondary School* DVD resource (2011)
- Middle Years Symposium '*Flying along or falling through the cracks?*' (June 2011)
- '*Connecting Our Tweenies*' Middle Years Forum (June 2012)
- *The Hume Under 16's Project Report 'Out of School – Out of Sight'* and the CCCH report on '*Our Tweenies: Are they flying along or falling through the cracks?*'
- *Annual Connected & Committed End of Year Celebration* and sharing of achievements

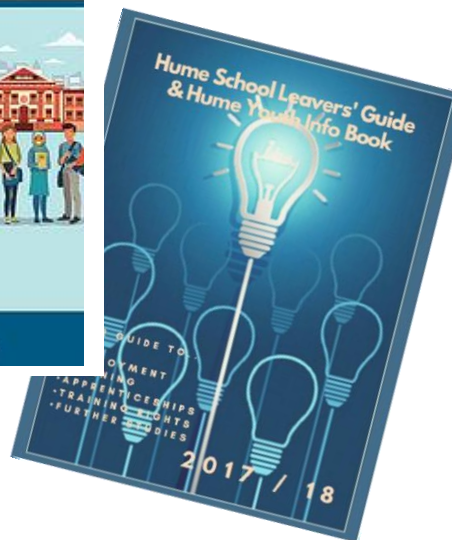
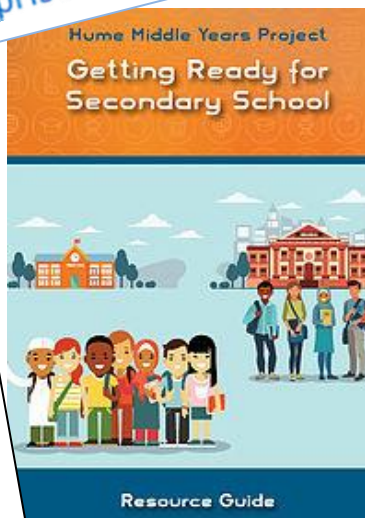
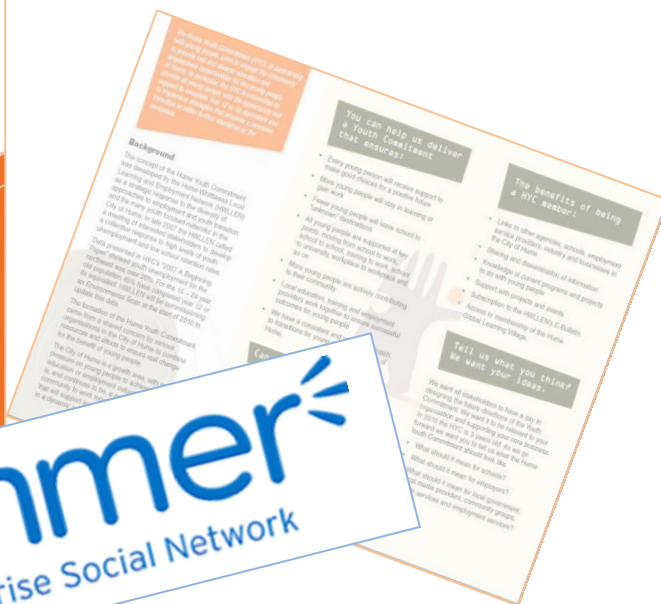
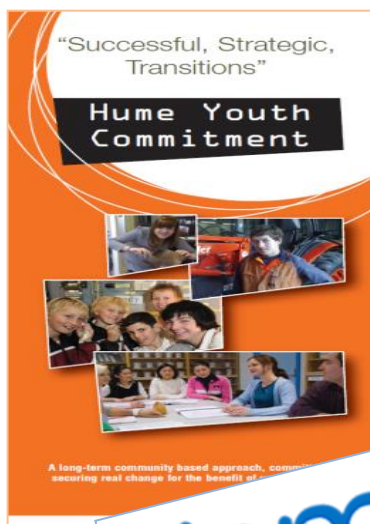
Middle Years and successful transition from primary school to secondary school still remains a priority for the HYC. Programs like Navigator and SFYS are also doing some work in this space.

HUME CITY YOUTH ADVOCACY GROUP

The HYC is the central platform for identifying issues that are then passed on to the Hume City Youth Advocacy Group. The Hume City Youth Advocacy Group is made up of policy makers and influential positions in the Hume area that can advocate to Council, government bodies and managers of local agencies to ensure that the voices of young people are heard by change makers.

CONTACT:

Nicky Leitch on 9309 5500 for more information



HYC SPIRIT OF COOPERATION

Every 3 years, members of the HYC sign up to a 3 year Spirit of Co-Operation Agreement.

There are 40 signed up supporters of the Hume Youth Commitment (HYC)

The Spirit of Cooperation is an organisation's pledge to work together to create bright futures for young people.

**Have you signed the Spirit of Cooperation yet?
Contact Nicky Leitch on 9309 5500 to sign up today!**

www.hwllen.com.au/hyc

TANGIBLE CONNECTIONS YOUTH NETWORK

Tangible Connections is the grass roots networking forum as part of the HYC and administration is delivered in partnership with Hume City Council.

The network comes together once per term for a face to face networking lunch and professional development and also communicates 3 times per week via email to share information about local youth services, events, activities and programs, education and training and health and wellbeing.

There are over 400 members on the Tangible Connections email list and information is sent as follows:

MONDAY

- Wellbeing/Generalist Youth
- Government Information
- Council programs and information

WEDNESDAY

- Education, Schools
- VCAL, VET
- Alternative education/disengagement

FRIDAY

- Industry Training,
- RTO/Job Services information
- Employment and Learning initiatives

CONTACT:

MAILING LIST CONTACT:

Jenny Bazzano

Communications Engagement Officer - Hume
Hume Whittlesea LLEN

T: 9309 5500

E: jenny.b@hwllen.com.au

OTHER ENQUIRIES:

Nicky Leitch

Executive Officer – Hume
Hume Whittlesea LLEN

T: 9309 5500

M: 0438 522 163

E: nicky.l@hwllen.com.au

Karla Collrick

Participation and Partnerships Officer -
Children, Youth and Family Services

Hume City Council

T: 9205 2885

M: 0418 322 807

E: karlac@hume.vic.gov.au



SUNBURY YOUTH SERVICES NETWORK

The Sunbury Youth Services Network is a forum for workers with young people in Sunbury area come together to address local youth needs.

The Sunbury Youth Services Network meet quarterly and is a forum for workers who engage with youth in Sunbury to share information and local program updates, develop partnerships, network and discuss shared responses to local issues.

In response to local issues, in 2018 the Sunbury Youth Network will focus on youth mental health and has formed a mental health working group and is supporting Project 3427. Project 3427 has 3 year funding to provide activities that support the community's capacity to respond to mental health concerns.

CONTACT:

David Johnson

Youth Counsellor

Sunbury Community Health

T: 9744 4455 (Mon, Wed, Fri)

E: davidj@sunburychc.org.au



HUME MULTICULTURAL WORKERS NETWORK

Network for workers with clients from multicultural backgrounds, newly arrived or refugee. The network members share information that is relevant to refugee/humanitarian families in Hume City. The focus is on local activities, programs and learning opportunities which support the smooth transition and settlement of refugees and humanitarian arrivals.

The network produces a bi-monthly newsletter which showcases local programs and in 2018 will develop communities of practice to look at skilling and supporting workers with information, best practice and resources to assist vulnerable families. In 2018 the network will also provide professional development opportunities, share best practice and invite community leaders to attend meetings to tell workers about local issues and culturally appropriate ways of working.

The network operates on a strategic level – sharing across multiple sectors to identify gaps in service and barriers to access, equity and government policy. This is not a youth specific network, but relates to young people in the context of family, community and school.

CONTACT:

Vicky Fisher

Team Leader, Migrant Resource Centre North West

Migrant Resource Centre (MRC) - Broadmeadows

T: 9351 1278

E: vicky@mrcnorthwest.org.au



NORTH AND WEST HOMELESSNESS NETWORK

The North and West Homelessness Network is a Network of services funded to provide support for those experiencing homelessness in north and west metropolitan Melbourne. Anyone needing support because they are experiencing homelessness, or worried they might be soon, needs to contact their local access point on 1800 825 955 (referrals).

CONTACT:

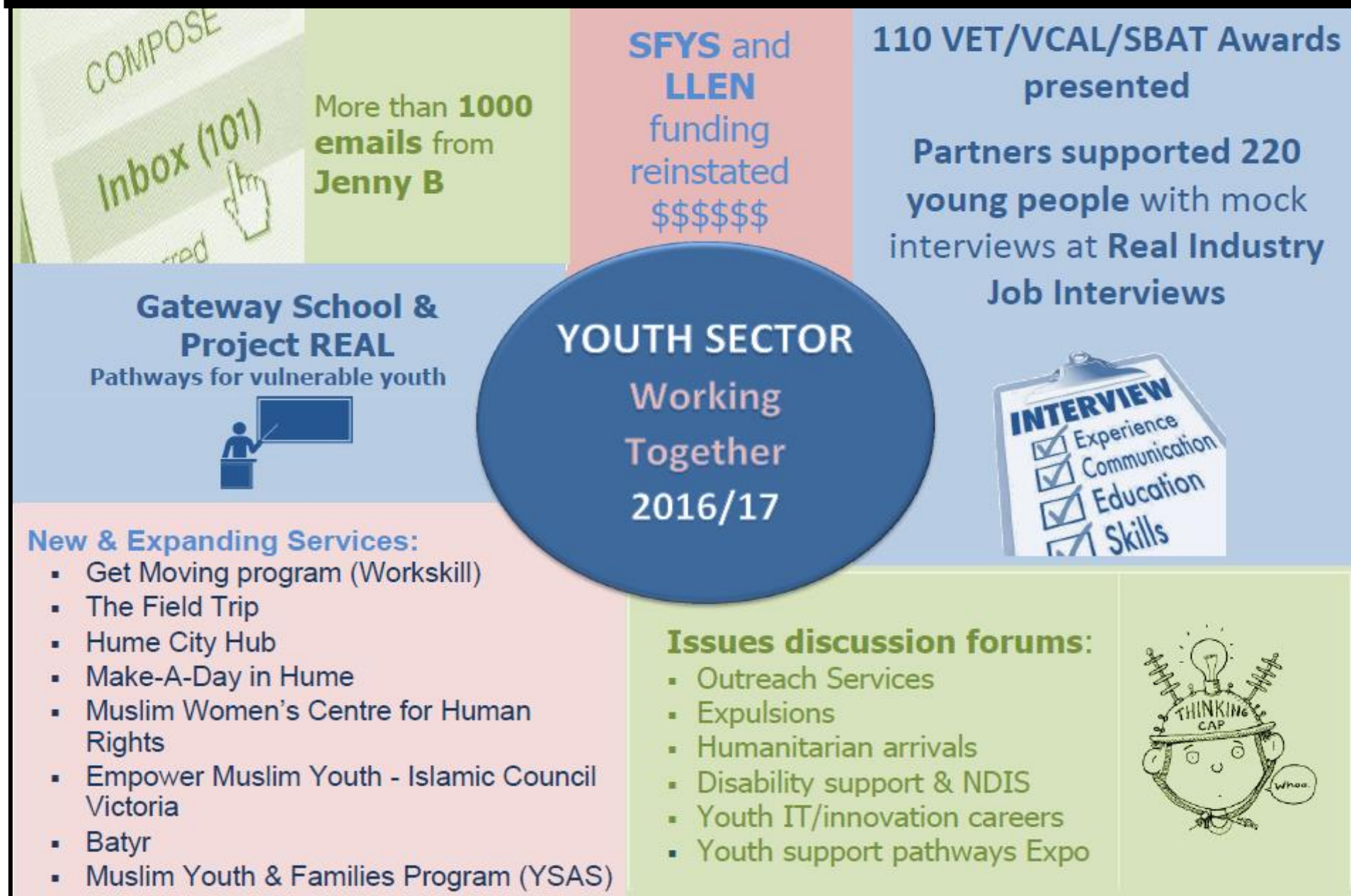
Meredith Gorman

Northern Homelessness Network Coordinator

T: 0424 112 445

E: meredith.gorman@launchhousing.org.au





HUME EARLY YEARS PARTNERSHIP (HEYP)

The Hume Early Years Partnership comprises of professionals and community members with a common goal of improving outcomes for children and their families. The Partnership began in 2003 with the introduction of the State Government **Best Start** Initiative and has grown from strength to strength. One of the unique attributes of this partnership, when compared to other similar arrangements, is the strong sector representation and engagement through community health, education, community service agencies and all three levels of Government. It continues to promote a shared responsibility for local action.

The Partnership provides an opportunity for people to network; build collegiate support, gain cross sectoral support and participation in programs and activities. It creates opportunities for these activities to be enhanced through the coordination identification of funding and programmatic synergies at the community level. The work of the Partnership is guided by the Hume Early Years Framework, which provides a strategic framework for the planning and provision of services for children and families in Hume City.

HEYP AIMS:

- To ensure ease of access to facilities, services and programs which promote a healthy active lifestyle, in and around the community
- To support children, families and communities to develop healthy, respectful relationships with each other
- To support a strengths-based approach to capacity building, where the expertise of everyone involved is valued, respected and utilised
- To promote opportunities for community to come together through community events, festivals and activities
- To ensure children and families are consulted in the planning and delivery of services, programs and facilities relevant to them and their lives
- To uphold a rights based and social justice approach in all our undertakings with children and families
- To attain an integrated approach to service delivery across the continuum child and family services
- To strengthen network connections within and across the child and family service sector
- To ensure access to services through timely and responsive infrastructure and service provision, particularly in identified growth areas
- To support families to realise their own learning and development needs and aspirations, within and outside of their parenting role

Membership of the HEY Partnership is open to:

- Agencies and their staff who work with the target group of children 0-12years and their families within Hume City
- Community workers and volunteers in order to address issues of concern to their community
- Parents, carers and/or guardians of children within the target group – usually through appropriate sub committees
- Children– usually through appropriate sub committees

CONTACT:

Kelly Brand

Coordinator, Participation and Partnerships (Best Start Facilitator)

Hume City Council T: 9205 2545 E: kellybr@hume.vic.gov.au



ABORIGINAL AND TORRES STRAIT ISLANDER NETWORK

The network aims to provide a coordinated, integrated approach of working with children and their families, broader community members, local Aboriginal networks and mainstream services. It is part of the Best Start program in Hume and works closely with a wide range of local organisations in Hume.

The Network is based on the principles of respect, commitment, collaboration and accountability in order to improve the health, wellbeing, and education and lifestyle outcomes for Aboriginal and Torres Strait Islander people.

The Aboriginal and Torres Strait Islander Network is a commitment between services (government, non-government, community, business and philanthropic) to work together in partnership, so that resources and expertise can most effectively be harnessed. The network supports Aboriginal families with children 0-18 years in accessing mainstream and Aboriginal specific programs and services including childcare, financial inclusion programs and in seeking access to work and study.

Membership is open to all who support the goals of the network, and who have a commitment to the Aboriginal Community in Hume. The Hume Aboriginal & Torres Strait Islander Network welcomes all Aboriginal and Torres Strait Islander people who live, work or have an association with Hume and representatives of mainstream and Aboriginal agencies with commitment to the learning, development, health and wellbeing of Aboriginal and Torres Strait Islander children and their families in Hume.

CONTACT:

Kelly Brand

Coordinator, Participation and Partnerships

Hume City Council

T: 9205 2545

E: kellybr@hume.vic.gov.au



THE FAMILY AND CHILDREN'S SERVICES NETWORK

The Family and Children's Services Network offers a forum for education, support, training and relationship building for universal, secondary and tertiary practitioners across Hume with the purpose of:

- Minimising service duplication
- Ensuring service workers are skilled and empowered to work with vulnerable families to prevent and/or promptly address children's short term and emerging needs - eg health, development, learning and well-being
- Developing well understood referral pathways, making referral networks seamless and relationship based, facilitating easier access to services for families
- Support for practitioners with respect to counter transference when working with vulnerable families
- Workforce development to ensure workers understand their responsibilities in terms of reporting, proactively engaging with vulnerable families, providing referrals when needed, communicating with other services and following up on referrals
- Build relationships between the components of the service system

CONTACT:

Kelly Brand

Coordinator, Participation and Partnerships

Hume City Council

T: 9205 2545

E: kellybr@hume.vic.gov.au



Partners from the Family and Children's Services Network came together to celebrate Universal Children's Day 2017



HUME JOBS & SKILLS TASKFORCE

The Hume Jobs and Skills Taskforce (HJSTF) was established in April 2011 as a response to the higher than average unemployment rates and intergenerational dependency in Hume City. The objective of the HJSTF is closely aligned to *The Hume City Plan 2030* which states that Council is strongly committed to positioning Hume as a place for business to prosper, directing the necessary infrastructure to support business, assisting firms to become more environmentally sustainable and providing leadership that supports new investment.

The role of the HJSTF is to provide strategic stewardship for planning whole of government and community support to address the issues with a priority in improving employment opportunities for Hume residents and supporting Hume businesses in the provision of an effective labour supply. Its membership includes representation from the three tiers of Government, industry, community sector, secondary to higher education providers and unions.

The HJSTF has become the driver of the Joblink project and the *Local Jobs for Local People* program.

Whilst the HJSTF provides the strategic stewardship, the Employment and Learning Committees (ELC's) are integral to the success of fulfilling the *Local Jobs for Local People* agenda. ELCs were established by Council to provide a forum that strengthens employment opportunities, the agency network and collaboration across Hume.

The ELC is a formal committee in Hume bringing together employment and learning providers to support the Hume community is to maximise employment and learning opportunities for Hume residents. The Hume ELC is represented by Job Active providers, Disability Employment Services (DES) providers, Jobs Victoria Employment Network providers, Department of Human Services (DHS), Hume City Council, Hume Whittlesea LLEN and Local Training providers

https://www.hume.vic.gov.au/Business_amp_Major_Projects/Local_Jobs_for_Local_People

CONTACT:

Maria Dimitriou

Employment and Learning Coordinator

T: 9205 2493

M: 0421 052 958

E: mariadi@hume.vic.gov.au



HUME INTERFAITH NETWORK (HIN)

Over the past twelve years, Hume Interfaith Network has worked with Council and has shared with others their knowledge and experiences in strengthening social justice, deepening mutual respect and promoting community participation and wellbeing.

AIMS OF THE NETWORK

Our basic aim is to create an opportunity for people of different faiths and cultural groups to meet and learn from one another and to contribute to the health and well-being of the broader community.

We recognise that each group has a unique story and a unique value for our community. We aim to celebrate the rich diversity as well as identify common threads which may be a basis for unity.

MEMBERSHIP

The group is inclusive and open to leaders and representatives of faith and cultural communities who accept the basic understandings and purpose of the Network. The Network meets bi-monthly on a Thursday evening from 5.30pm to 7.30pm at the Hume City Council Office, Broadmeadows.

HIN YOUTH LEADERS GROUP

Young people interested in promoting the work of the HIN and being ambassadors for social cohesion are part of a Young Leaders Group. The group meets to discuss faith and develop projects in the community.

CONTACT:

Aynur Simsirel

Chairperson

Hume Interfaith Network

T: 0405 157 917

Salat Youhana

Community Development Officer- HIN Youth

Hume City Council

T: 9205 2200

E: salaty@hume.vic.gov.au



LOCAL FAMILY VIOLENCE NETWORK (NORTH AND WEST)

The local family violence networks have been around for over 20 years in the northern metropolitan region. The current networks are based in Banyule/Nillumbik, Darebin, Hume, Moreland, Sunbury, Whittlesea and Yarra.

The networks meet monthly or bi-monthly and are comprised of highly dedicated volunteers who undertake a range of activities in their local region to prevent, support responses to and profile the issue of family violence.

CONTACT: (Broadmeadows)

Flora Culpan

Northern Community Legal Service

T: 9310 4376

E: fculpan@northernclc.org.au

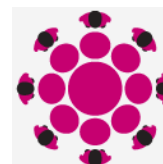
CONTACT: (Sunbury)

Joy Fawcus

Sunbury Community Health

T: 9744 4455

E: joyf@sunburychc.org.au



Welcome to
Northern Integrated Family Violence Services

A hub for workers supporting women's and children's safety in Melbourne's northern metropolitan region.

FAMILY VIOLENCE THERAPEUTIC CHILDREN'S NETWORK (NORTH AND WEST)

The Family Violence Therapeutic Children's Network is a peer support network for people working with children in the north and west metropolitan regions of Melbourne. The group is open to all workers who provide therapeutic counselling, case management or group work to children who have experienced family violence.

The group meets bi-monthly and involves:

- networking and information sharing
- peer supervision, including case presentations which focus on issues that may be relevant to other organisations
- professional development

CONTACT:

Megan Johnson

T: 9301 5200

E: megan.johnson@anglicarevic.org.au



Welcome to
Northern Integrated Family Violence Services

A hub for workers supporting women's and children's safety in Melbourne's northern metropolitan region.

DIARY DATES 2018

DATE	MEETING / EVENT	TIME	LOCATION	MEETING TYPE
15 Jan – 30 Jan	Hume Youth Services Summer Program			
Fri 2 Feb	Sunbury Youth Network	9:30am – 11:30am	Contact David Johnson Tel: 9744 9530 davidj@sunburychc.org.au	For workers with Sunbury youth to share information, develop partnerships and shared responses to local issues.
Tues 6 Feb	Hume Multicultural Workers Network	9.45am – 12.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Newly arrived and settlement issues. General information sharing, service coordination and advocacy.
Thurs 15 Feb	Family & Children's Services Network	9:30am – 11:30am	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Family and Children's services. General information sharing, service coordination and advocacy
Thurs 15 Feb	Hume Employment and Learning Committee	10.00am to 12.00pm	N/A	Committee Members only. Employment and learning, economic development and youth pathways.
Fri 23 Feb	DiscoMania Hawaiian night	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
Sat 3 Mar	Craigieburn Festival	11.30am – 9.30pm	Craigieburn ANZAC Park	Community Festival
Wed 7 Mar	Hume Early Years Partnership	9.30am – 1.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Network and strategic responses to build cross sectoral support and participation to improve coordinated planning and provision of services for children and families
Thurs 8 Mar	Tangible Connections Network	12.00pm – 2.00pm	Craigieburn Youth Centre 59 Craigieburn Rd, Craigieburn	Grassroots networking over lunch. Information sharing and service presentations.
17 Mar – 18 Mar	SunFest (Sunbury Community Festival)			
Wed 21 Mar	Harmony Day			
Fri 23 Mar	DiscoMania	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
30 Mar – 15 April	School Holidays			

DATE	MEETING / EVENT	TIME	LOCATION	MEETING TYPE
Tues 3 April	Hume Multicultural Workers Network	9.45am – 12.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Newly arrived and settlement issues. General information sharing, service coordination and advocacy.
Sun 8 April	Broadmeadows Street Festival	1.00pm – 7.00pm	Tanderrum Way, Broadmeadows	Community Festival
14 April – 22 April Victorian Youth Week (formerly National Youth Week)				
Wed 18 April	Hume Youth Commitment	10.00am – 12.00pm	TBC – members host venue	Strategic responses to address youth related issues relating to issues.
Thurs 19 April	Family & Children's Services Network	9:30am – 11:30am	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Family and Children's services. General information sharing, service coordination and advocacy
Thurs 19 April	Hume Employment and Learning Committee	10.00am to 12.00pm	N/A	Committee Members only. Employment and learning, economic development and youth pathways.
Fri 27 April	DiscoMania	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
Wed 2 May	Hume Early Years Partnership	9.30am – 1.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Network and strategic responses to build cross sectoral support and participation to improve coordinated planning and provision of services for children and families
15 May – 14 June Ramadan				
Fri 18 May	Sunbury Youth Network	9:30am – 11:30am	Contact David Johnson Tel: 9744 9530 davidj@sunburychc.org.au	For workers with Sunbury youth to share information, develop partnerships and shared responses to local issues.
Fri 25 May	DiscoMania White dress night	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
Sat 26 May Sorry Day				
28 – 29 May	Communities in Control Conference	9.00am – 5.00pm	Moonee Valley Racing Club McPherson St, Moonee Ponds	Community sector annual conference

DATE	MEETING / EVENT	TIME	LOCATION	MEETING TYPE
Term 2 Dates TBA	Real Industry Job Interviews – Sunbury HYC Youth Engagement Forum HWLLEN Industry Tour			
June Dates TBA	Hume City Council Community Grants Information Sessions – Grants open July			
Tues 5 June	Hume Multicultural Workers Network	9.45am – 12.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Newly arrived and settlement issues. General information sharing, service coordination and advocacy.
Thurs 7 June	Tangible Connections Network	12.00pm – 2.00pm	TBA	Grassroots networking over lunch. Information sharing and service presentations.
13 June – 14 June Koorie Youth Summit				
17 June – 23 June Refugee Week				
Thurs 21 June	Family & Children's Services Network	9:30am – 11:30am	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Family and Children's services. General information sharing, service coordination and advocacy
Thurs 21 June	Hume Employment and Learning Committee	10.00am to 12.00pm	N/A	Committee Members only. Employment and learning, economic development and youth pathways.
Fri 29 June	DiscoMania	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
30 June – 15 July - School holidays				
8 July – 15 July NAIDOC Week (Theme: "Because of her, we can!")				
Wed 25 July	Hume Early Years Partnership	9.30am – 1.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Network and strategic responses to build cross sectoral support and participation to improve coordinated planning and provision of services for children and families
Wed 25 July	Hume Youth Commitment	10.00am – 12.00pm	TBC – members host venue	Strategic responses to address youth related issues relating to issues.
Fri 27 July	DiscoMania Fancy Dress night	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities

DATE	MEETING / EVENT	TIME	LOCATION	MEETING TYPE
Term 3 Dates TBA	HWLLEN Real Industry Job Interviews – rest of Hume			
Fri 3 Aug	Sunbury Youth Network	9:30am – 11:30am	Contact David Johnson Tel: 9744 9530 davidj@sunburychc.org.au	For workers with Sunbury youth to share information, develop partnerships and shared responses to local issues.
Tues 7 Aug	Hume Multicultural Workers Network	9.45am – 12.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Newly arrived and settlement issues. General information sharing, service coordination and advocacy.
Thurs 9 Aug	Hume Employment and Learning Committee	10.00am to 12.00pm	N/A	Committee Members only. Employment and learning, economic development and youth pathways.
Thurs 16 Aug	Family and Children's Services Network	9:30am – 11:30am	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Family and Children's services. General information sharing, service coordination and advocacy
Thurs 30 Aug	Tangible Connections Network	12.00 – 2.00pm	Youth Central 33 Pearcedale Pde, Broadmeadows	Grassroots networking over lunch. Information sharing and service presentations.
Fri 31 Aug	DiscoMania	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
Wed 5 Sept	Hume Early Years Partnership	9.30am – 1.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Network and strategic responses to build cross sectoral support and participation to improve coordinated planning and provision of services for children and families
Thurs 13 Sept	RUOK? Day			
Wed 19 Sept	Hume Youth Commitment	10.00am – 12.00pm	TBC – members host venue	Strategic responses to address youth related issues relating to issues.
Fri 21 Sept	DiscoMania Footy Night	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
22 Sept – 7 Oct - School holidays				

DATE	MEETING / EVENT	TIME	LOCATION	MEETING TYPE
Term 4 Dates TBA	HWLLEN Industry Tour HWLLEN VET, VCAL, SBAT Awards			
Tues 9 Oct	Hume Multicultural Workers Network	9.45am – 12.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Newly arrived and settlement issues. General information sharing, service coordination and advocacy.
Thurs 18 Oct	Family and Children's Services Network	9:30am – 11:30am	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Family and Children's services. General information sharing, service coordination and advocacy
Thurs 18 Oct	Hume Employment and Learning Committee	10.00am to 12.00pm	N/A	Committee Members only. Employment and learning, economic development and youth pathways.
Wed 24 Oct	Universal Children's Day Australia			
Fri 26 Oct	DiscoMania Halloween Night	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
Thurs 8 Nov	Tangible Connections Network	12.00 – 2.00pm	Roxburgh Park Youth Centre 75 Lakeside Drive, Roxburgh Park	Grassroots networking over lunch. Information sharing and service presentations.
Wed 14 Nov	Hume Early Years Partnership	9.30am – 1.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Network and strategic responses to build cross sectoral support and participation to improve coordinated planning and provision of services for children and families
Tues 25 Nov	White Ribbon Day			
Fri 30 Nov	DiscoMania	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
Mon 3 Dec	International Day of Disabled Persons			
Tues 4 Dec	Hume Multicultural Workers Network	9.45am – 12.00pm	Hume Global Learning Centre 1093 Pascoe Vale Rd, Broadmeadows	Newly arrived and settlement issues. General information sharing, service coordination and advocacy.
Wed 5 Dec	Hume Youth Commitment	10.00am – 12.00pm	TBC – members host venue	Strategic responses to address youth related issues relating to issues.

DATE	MEETING / EVENT	TIME	LOCATION	MEETING TYPE
Thurs 6 Dec	Hume Employment and Learning Committee	10.00am to 12.00pm	N/A	Committee Members only. Employment and learning, economic development and youth pathways.
Fri 7 Dec	Sunbury Youth Network	9:30am – 11:30am	Contact David Johnson Tel: 9744 9530 davidj@sunburychc.org.au	For workers with Sunbury youth to share information, develop partnerships and shared responses to local issues.
Wed 12 Dec	Combined networks end of year celebration	TBA	Hume Global Learning Centre Broadmeadows	Review, highlights of 2018 What's next for 2019
Fri 14 Dec	DiscoMania Christmas Formal	7.30pm – 10.30pm	Broadmeadows Leisure Centre Tanderrum Way, Broadmeadows	Inclusive disco/dance party for people with disabilities
25 – 26 Dec	Christmas Day, Boxing Day			
21 Dec 2018 – 28 Jan 2019	- School holidays			



Young people from Hume Youth Services GLITTER program talking to the Hume Mayor of the day and Fiona Patten MLC at Pride March 2016.








The Youth Networks responded to the call out to support young people with mock interviews at the LLEN Real Industry Job Interviews event. (RIJI 2017)

QUICK CONTACTS LIST

ANGLICARE: BROADMEADOWS 32 Railway Crescent Broadmeadows T: 9301 5200	CRAIGIEBURN 59 Craigieburn Road, Craigieburn T: 0408 129 590	BANKSIA GARDENS COMMUNITY SERVICES 71-81 Pearcedale Parade, Broadmeadows T: 9309 8531	BROADMEADOWS DISABILITY SERVICE 241 Camp Road, Broadmeadows T: 9309 7448 DISCOMANIA C/- Hume City Council T: 9205 2670
BROADMEADOWS HUB 182 Widford Street, Broadmeadows T: 9356 6160		CENTRELINK/MEDICARE 16-22 Pearcedale Parade, Broadmeadows www.humanservices.gov.au	CHILDRENS COURT Cnr Pearcedale Pde/Dimboola Rd, Broadmeadows T: 9221 8100
CONNECTIONS@CRAIGIEBURN 59 Craigieburn Road, Craigieburn T: 9483 2401		DISTINCTIVE OPTIONS 12/36 Macedon Street, Sunbury T: 9740 7100	FAMILY MEDIATION CENTRE 1-13 The Gateway, Broadmeadows T: 9355 4700
HEADSPACE Suite 1, Level 1, Central Suites, Craigieburn Central, 340 Craigieburn Road, Craigieburn T: 8338 0919		LAUNCH HOUSING 80 Wheatsheaf Road, Glenroy T: 9304 0100	MIGRANT RESOURCE CENTRE Suite 10, 11-17 Pearcedale Parade, Broadmeadows T: 9351 1278
NEWBURY CHILD & COMMUNITY CENTRE 440 Grand Boulevard, Craigieburn T: 9356 6729		NORTHERN COMMUNITY LEGAL SERVICE Suites 214/215 (Roof top) Gladstone Park Shopping Centre 8 - 34 Gladstone Park Drive, Gladstone Park T: 9310 4376	NORTH WEST MENTAL HEALTH 35 Johnstone Street, Broadmeadows T: 8345 5725
ORYGEN YOUTH MENTAL HEALTH Parkville Centre 35 Poplar Road, Parkville T: 9342 2800		REGEN (Drug and Alcohol service) Based at Youth Central Broadmeadows Youth Counselling (youth 16+ yrs) T: 1800 700 514	UNITING LENTARA (Formerly Lentara Uniting Care) 413 Camp Road, Broadmeadows T: 9351 3600
VICTORIAN ARABIC SOCIAL SERVICES (VASS) C1, 1-13 The Gateway, Broadmeadows T: 9359 2861		YOUTH PROJECTS 6 Hartington Street, Glenroy T: 9304 9100	Office of Housing (DHHS) 56-58 Coleraine Street, Broadmeadows VIC 3047 T: 9309 1511
HUME CITY HUB 61 Riggall Street, Dallas SPECTRUM MRC T: 9301 7400 www.spectrumvic.org.au ARABIC WELFARE www.arabicwelfare.org.au	VICTORIA POLICE BROADMEADOWS T: 9302 8222 CRAIGIEBURN T: 9303 4433 SUNBURY T: 9744 8111	COMMUNITY DIRECTORIES: Council and Hume community: www.hume.vic.gov.au/About_Us_Contact_Details/Our_City/Community_Directory www.hume.vic.gov.au/files/sharedassets/hume_website/children/family_and_children%E2%80%99s_services_directory.pdf Welfare services: www.serviceseeker.com.au www.askizzy.org.au	

GLOSSARY OF SECTOR TERMS

Australian Early Development Census (AEDC) 	<p>The AEDC provides a national measurement to monitor Australian children’s development. The AEDC provides evidence to support policy, planning and action for health, education and community support. With three sets of AEDC national data collected in 2009, 2012 and 2015, we now have an indication of the national progress towards improving the development of Australian children. With each successive wave of data collected, the AEDC will provide a more comprehensive understanding of the state and progress of early childhood development in Australia. As the environments of children improve, it is anticipated the AEDC data will demonstrate a higher proportion of children who are ‘developmentally on track’ and fewer children who are classified as ‘developmentally at risk’ or ‘developmentally vulnerable’.</p>
Access for All Abilities (AAA) 	<p>Access for All Abilities is a Victorian government initiative coordinated by Sport and Recreation Victoria, which supports and develops inclusive sport and recreation opportunities for people with a disability throughout Victoria. The program funds organisations to work at a community level to develop inclusive sport and recreation opportunities for people of all abilities. These organisations promote and encourage a range of sport and recreation opportunities across the state, from basketball, cricket, and Aussie Rules to soccer, sailing, and lawn bowls.</p>
Best Start 	<p>Best Start is a Victorian government early years initiative. It supports families, caregivers and communities to provide the best possible environment, experiences and care for young children in the important years from pregnancy to school.</p>
Child FIRST (Child and Family Information, Referral and Support Teams) 	<p>Child FIRST provides a single-entry point into family services for vulnerable children and their families, with the aim of preventing reports to Department of Human Services, Child Protection Unit. A matter should be referred to Child FIRST if it involves significant parenting problems that may be affecting the child’s development, serious family conflict/breakdown, families under pressure due to a family member’s physical or mental illness, substance abuse, disability or bereavement, young, isolated and/or unsupported families or significant social or economic disadvantage that may adversely impact on a child’s care or development.</p>
Child Safe Standards (CSS) 	<p>Child Safe Standards focus on organisations and what they do to promote child safety, prevent child abuse and respond to suspected child abuse. They apply to a broad range of organisations and businesses that provide services to children. The standards provide a framework for organisations to develop policies, procedures and strategies that embed a culture of child safety into everyday thinking and practice, and reduce the risk of child abuse being perpetrated by an employee, volunteer or contactor. They are flexible, allowing organisations to develop an approach to compliance that is relevant and sustainable. The Commission is able to monitor and enforce compliance with the standards.</p>

● State government funded service ◆ Federal government funded service

Commission for Children & Young People (CCYP) ●	The CCYP is an independent statutory body that promotes improvement in policies and practices affecting the safety and wellbeing of Victorian children and young people. It provides independent scrutiny and oversight of services for children and young people, particularly those in the out-of-home-care, child protection and youth justice systems. The CCYP also brings the views and experiences of children and young people to the attention of government and the community and promotes the rights, safety and wellbeing of children and young people.
Communities for Children (CfC) ◆	A Commonwealth Government nationwide program, CfC provides services including parenting support; group peer support for children, families or carers; case management; home visiting services; and other supports to prevent child abuse and neglect. Communities in most need of CfC services have been selected on the basis of a range of information, including population data, consultation with state government and indicators of disadvantage. Hume/Broadmeadows is one of eight funded sites in Victoria.
Early Childhood Intervention Services (ECIS) ●	ECIS are funded by the Victorian Government to support children with a disability or developmental delay and their families from the child's birth to school entry. They provide special education, therapy, counselling, service planning and coordination, assistance and support to access services such as kindergarten and child care.
Early Start Kindergarten ●	The Victorian Government funds organisations, including councils, to provide free kindergarten programs for 3-year-old children known to Child Protection and 3-year-old Aboriginal and Torres Strait Islander children.
Dept Education & Training (DET) ●	DET leads the delivery of education and development services to children, young people and adults both directly through government schools and indirectly through the regulation and funding of early childhood services, non-government schools and training programs. DET implements Victorian Government policy on early childhood services, school education and training and higher education services. The Department manages Victorian government schools and drives improvement in primary and secondary government education.
Dept Health & Human Services (DHHS) ●	DHHS is responsible for the safety and wellbeing of children, young people and their families. This involves funding and a range of early intervention, statutory and support services across areas including child protection, out-of-home care, family violence, youth justice and youth affairs. In April 2016, the Victorian Government officially launched the <i>Roadmap for Reform: strong families, safe children</i> to improve services for children and families through building supportive and culturally strong communities, improving access to universal services and strengthening home-based and out-of-home care. This includes many interventions in response to the Royal Commission into Family Violence.
FReeZA ●	FReeZA is a youth development program providing young people aged 12–25 years with the opportunity to attend affordable and accessible music and cultural events in safe, fully supervised drug, alcohol and smoke-free venues across Hume.

● State government funded service ◆ Federal government funded service

Local Learning and Employment Networks (LLEN) ●	LLENs have operated throughout Victoria from 2002 to better connect local groups to improve education, training and employment options for 10–19 year olds. They connect employers, education and training providers, government groups, agencies and individuals to help turn business and community needs and ideas into new and innovative programs for young people. The local LLEN is Hume Whittlesea LLEN.
Maternal & Child Health (MCH) ●	MCH offers a free support service for all mothers and babies from birth to age 6. Locally based MCH nurses provide parents with support, information and access to professional advice on everything from child behaviour and nutrition to breastfeeding and family planning. The service is jointly funded by the Victorian government and local councils and operated locally by Hume City Council.
Navigator ◆	A two-year pilot program, Navigator aims to increase the numbers of young people (12 – 17 years old who are not connected to school, at risk of disengaging, or have been out of school for 3 months or more) to connected to school and engaged in learning.
Neighbourhood houses ●	<p>Neighbourhood houses are local organisations that provide social, educational, recreational activities (and sometimes providing early years’ programs) for their communities.</p> <p>There are 10 neighbourhood houses in Hume: www.hume.vic.gov.au/Libraries_Learning/Hume_Global_Learning_Village/Neighbourhood_Houses</p>
Office for Youth (OfY) ●	The Office for Youth is a key Victorian government agency driving a whole-of-government agenda in relation to Victorians aged 12–25 years. It is responsible for policy advice, research and strategic planning relating to government policies, programs and service delivery for young Victorians. OfY is a key provider of funding for programs that promote youth leadership, education, engagement, inclusion and diversity. www.youthcentral.vic.gov.au
Playgroups	Playgroups are for infants, toddlers and pre-schoolers and their parents or caregivers. Children go to playgroup in community venues, such as maternal and child health centres, kindergartens, halls, community centres and primary schools. Playgroups are informal, low cost and run by the parents and caregivers. Adults stay with their children at playgroup, which gives them the chance to meet other people going through similar experiences and ease the isolation that can come with caring for young children.
Reconnect Program ◆	The Reconnect program is a Commonwealth government program that uses community-based early intervention services to assist young people aged 12–18 years who are homeless, or at risk of homelessness, and their families. Reconnect assists young people stabilise their living situation and improve their level of engagement with family, work, education, training and their local community.

● State government funded service ◆ Federal government funded service

School Focused Youth Service (SFYS) ●	SFYS is a statewide initiative supporting prevention and early intervention strategies for vulnerable young people 10–18 years (with a focus on 10–16 years). Through SFYS, schools and community organisations work together to support young people aged 10–18 years who are attending school, but are vulnerable to or showing signs of disengagement from school, to remain connected to education. SFYS is available across government, Catholic and independent schools.
Springboard ●	Springboard is a specialist service to assist young people transitioning from care. Springboard providers provide one-to-one case management support and we work intensively with young people to support them to gain and secure appropriate long-term education and employment opportunities. Springboard caters for young people aged 16–21 who are currently or have been under a custody or guardianship order at 16–18 years, currently or have been in residential care and/or a lead tenant and are disengaged from education, training and employment.
Structured Workplace Learning (SWL) ●	The SWL program is delivered by the LLEN. Each LLEN is responsible for developing a range of work placement opportunities for vulnerable young people, undertaking VET/VCAL. SWL provides support to schools to help find placements for their students.
Transition to Work (TTW) ◆	TTW provides intensive individual support to improve the work-readiness of young people and help them into work (including apprenticeships and traineeships) or education and offers a range of job seeking and job readiness activities.
Trauma Informed Practice (also called Trauma Informed Care and Practice)	Trauma Informed (Care and) Practice is a strengths-based framework grounded in an understanding of and responsiveness to the impact of trauma, that emphasises physical, psychological, and emotional safety for both providers and survivors, and that creates opportunities for survivors to rebuild a sense of control and empowerment.
YACVic (Youth Affairs Council of Victoria)	YACVic is the peak body for young Victorians and the youth sector supporting them to deliver advocacy, events, training, resources and support for young people. Targeted advocacy and services are provided through YACVic Rural, Youth Disability Advocacy Service (YDAS), the Koorie Youth Council and the Victorian Student Representative Council.

● *State government funded service* ◆ *Federal government funded service*